



Many City of Lansing residents received a letter from the Lansing School District regarding transportation options for K-12 students. This FAQ is provided in response to questions we've received and to ensure clarity about the services being provided by the Capital Area Transportation Authority.

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### **Is CATA planning to take over school busing service that has historically been provided by Dean Transportation?**

No. The district is proud to offer three wonderful choices, Dean Transportation, CATA semester bus passes, and a gas card. The Lansing School District understands that families have varying transportation needs. As one option, a bus pass is available to students who wish to access CATA's public transportation services to get to and from school aboard regularly established routes throughout Greater Lansing.

CATA will not deviate from scheduled routes except to provide extra buses in the event of over-capacity issues.

Additionally, federal charter laws do not allow public transportation service providers such as CATA to accommodate exclusive transportation service to schools.

### **Is CATA providing free bus passes to the Lansing School District?**

No. The district has generously offered to pay for the cost of a student semester bus pass, which is sold for \$50 per semester.

### **How will CATA ensure the safety of my students during the pandemic?**

CATA goes to great lengths to ensure the safety and well-being of all passengers, the public and its employees.

Passengers and bus operators are required by federal law to wear a face mask that appropriately covers their noses and mouths while aboard a CATA vehicle or inside any CATA facility.

Following CDC guidelines and guidance from the Ingham County Health Department, CATA vehicles are regularly sanitized between trips throughout the day and each evening using a hospital-grade disinfectant solution.

Safe distancing is also encouraged on all CATA vehicles.

### **How many students does CATA anticipate will require its service?**

At this time, we plan for anywhere between 170 to 300 Lansing School District students to utilize CATA's fixed-route service. Along with the school district, CATA will regularly monitor ridership trends and make adjustments to existing routes as needed.

### **How will students access CATA's service?**

When departing from home, students may need to locate a designated bus stop along a route that is nearest to their residence. Departures from each school will vary based on bell-dismissal times.

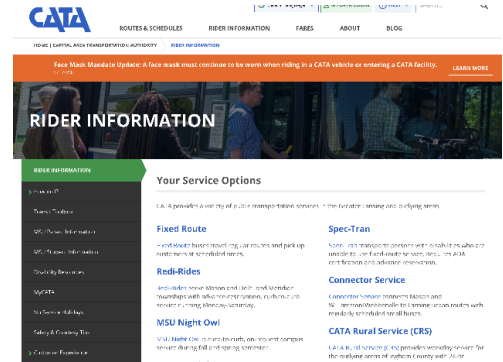
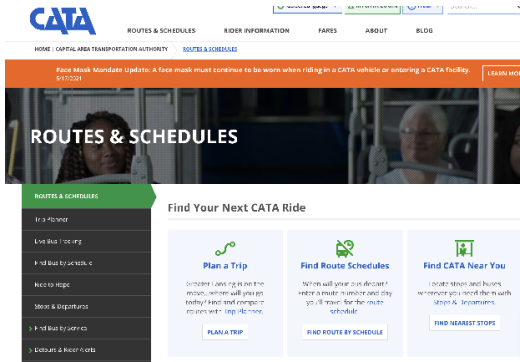
Any student who rides CATA will need to board at designated CATA bus stops. If additional buses are needed to handle increased capacity requirements, they will be placed in service in accordance with established bus schedules.

Depending on the route that serves a particular school, an extra bus may depart from a stop at a non-scheduled time. CATA will continue to work with Lansing School District to identify any schools and locations that may need a bus at a time that is not listed on the public schedule. Once confirmed, CATA will update its public schedules as buses will remain open to all members of the public.

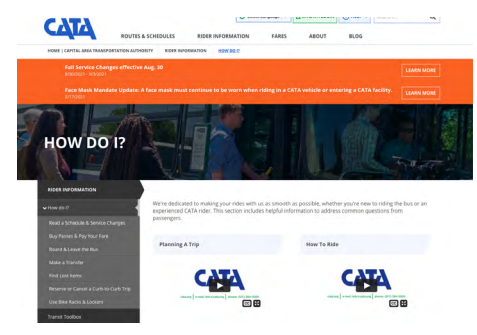
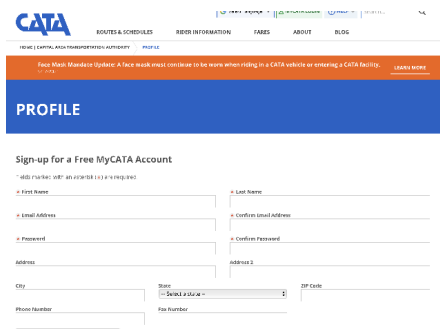


## Where can I get details about CATA's service?

Please visit [cata.org](http://cata.org) and click on the [Routes & Schedules](#) | CATA and [Rider Information](#) | CATA links.



You'll also want your student to familiarize themselves with the [Safety & Courtesy Tips](#) | [Rider Information](#) | [CATA](#), subscribe to CATA's Rider Alerts at [CATA > Profile](#) for up-to-the-minute information about route detours, see CATA's how-to videos [How do I?](#) | [Rider Information](#) | [CATA](#) or [DOWNLOAD THE TRANSIT APP](#).



## How do I contact CATA to provide feedback or to request trip-planning assistance?

CATA's Customer Experience personnel are standing by seven days a week to assist customers. For details, visit [Contact CATA](#) | [About](#) | [CATA](#). Online chat is also available at [Home](#) | [Capital Area Transportation Authority \(cata.org\)](#).

