



# EMPLOYEE BENEFITS Resource Guide

Health insurance and other employee benefits can be complicated and confusing. Lansing School District has partnered with SET SEG Employee Benefit Services to handle benefit administration and offer employees guidance and support with their benefit programs.

## Who is SET SEG?

SET SEG Employee Benefit Services offers comprehensive advice and administrative services specifically designed for Michigan public school districts.

Based in downtown Lansing, our specialized services and personalized customer care make us uniquely positioned to serve the specific needs of the district and its employees.

## Who can I speak to about my plan elections?

SET SEG Account Service Representatives are available to access your account data, provide detailed eligibility information, and assist you with enrollment, making benefit changes, issuing identification cards and submitting forms on your behalf. Your full plan detail will remain available online at Lansing School District's Employee Access Center (EAC) for 24-hour access.

For help with benefit questions,  
**CONTACT US!**



We have integrated our communication systems to provide a seamless customer service experience for district employees. We make it quick and easy for you to view your plan status and contact us with any questions and requests.



[benefits@lansingschools.net](mailto:benefits@lansingschools.net)



Extension: 2066

Local: 517-755-2066

Hours of operation: 8:00 am to 4:30 pm



Fax: 517-816-1691

ADMINISTRATIVE SUPPORT PROVIDED BY

