



# What is Here Comes the Bus and why might you need it?

Here Comes the Bus is an easy-to-use website and app that enables you to see the location of your student's school bus on a smartphone, tablet, or personal computer. You know when the bus is near your stop or has arrived at the school.

#### How does it work?

Here Comes the Bus uses global positioning system (GPS) technology to locate and track a student's school bus. It is powered by software from CalAmp. The location of the school bus can be seen on a smartphone, tablet, or personal computer.

# How do you sign up?

Access to the application requires a district-specific code (29845), the student's last name, and student ID\*. Only students enrolled in transportation are available in the app.

\*You must add "LSD\_" to the beginning of your student's ID during initial sign up. For example, if your student's ID is 12345, you should enter LSD 12345 into the app.

# <u>Is the information private and secure?</u>

Here Comes the Bus uses HTTPS, just like a bank or online store, which means that all communications between your web browser and the site are encrypted and secure.

#### How much does it cost?

Here Comes the Bus is available at no cost to families and participation is optional.

# What is the difference between the app and website to track your student's school bus?

The main difference is how you access the data. The look and feel are different on the mobile device for on-the-go use. You can use mobile and tablet apps anywhere you can use a mobile device.

# What is the Buspass icon in the app and how do I use it?

"Buspass" is an additional service provided by CalAmp; for our families, "Buspass" will be an inactive icon in the app.

#### Will my student's Access 411 One Card scans appear in Here Comes The Bus?

Unfortunately, your student's card scans will not appear in the Here Come The Bus application. Here Comes The Bus is intended to provide school bus tracking only.

# What should parents do if they have questions or problems using the app?

The Transportation Department and Transportation Technology Support teams will be happy to answer questions and resolve any issues. Please contact the Transportation Technology Support team at (517) 319-8360 and follow the prompts for Here Comes the Bus support.

